Alabama Power Outage Checklist

Keep on the fridge. Full guide: poweroutageplan.com/guides/alabama-power-outage-checklist/

GENERATORS: outdoors only, more than 20 feet from windows, doors and vents. Never in a garage or on a porch. Never plug one into a wall outlet. Use battery-backed CO detectors.

Report an outage (use the number on YOUR electric bill)

Utility	How
Alabama Power	Call 1-800-888-2726 · Text OUT to 272688 · Text STATUS to check · Online or app
My utility: _____	Phone: _____ Text: _____

Alabama Power alerts arrive about 10 minutes after a confirmed outage. In a big storm, report once and check status instead of calling repeatedly. Downed line? Stay away, assume it is live, call 911 or your utility. Numbers last checked 2026-10-31.

Before the season

☐ Save your utility's outage number in your phone and on paper

☐ List must-run loads (fridge, sump pump, router, medical, fan)

☐ Pick generator or battery; test it in daylight

☐ Charge power banks; stock flashlights and batteries

☐ Battery-backed CO detector on every level; test it

☐ 3 days of food and water; medicines; first aid

☐ NOAA weather radio with batteries

☐ Know your shelter and evacuation zone

Storm forecast

☐ Charge phones, stations and power banks

☐ Fill the car and fuel cans (approved containers)

☐ Fridge and freezer to coldest settings; freeze water for ice

☐ Bring in loose outdoor items; know where you will shelter

During an outage

☐ Check your breaker; ask a neighbor; then report

☐ Keep fridge and freezer doors shut

☐ Use flashlights, not candles

☐ Never heat with a gas oven or stove

☐ Generator outside only; keep it dry

☐ Leave one light on to know when power returns

☐ Stay off roads and away from downed lines

Food rules (FoodSafety.gov)

- Closed fridge: safe up to 4 hours
- Full freezer: about 48 hours (24 if half full)
- Perishables above 40°F for over 2 hours: discard
- Never taste to test. When in doubt, throw it out.

After

☐ Turn off major appliances to avoid a surge when power returns

☐ Check food and medicines; discard what the chart says

☐ Damaged meter box? A licensed electrician must repair it before power is restored

☐ Photograph damage; call your insurer